

# HumanaOne® Dental Savings Plus

This dental discount plan delivers immediate discounts on dental care plus other services, such as vision, prescription, hearing and alternative medicine, to help you and your family live a healthier lifestyle. Your purchase of this dental discount plan includes the discounted services found on the following pages at no additional cost.

## Dental Care

Keep your smile healthy and enjoy immediate savings on adult and child dental services with your HumanaOne **Dental Savings Plus** plan.

- Typical discounts average from 20-40 percent
- Over 160,000 dental care locations to choose from
- Savings on preventive, basic and major services
- Up to a 20 percent discount on orthodontics

### Type of service:

### Savings examples:

Preventive Services:	Average Cost:	With Discount:	Savings:
• Oral Exam	\$39	\$25	\$14
• Bitewing-4 films	\$49	\$31	\$18
• Adult Cleaning	\$74	\$50	\$24
• Child Cleaning	\$54	\$40	\$14
Basic Services:			
• Composite anterior filling	\$126	\$81	\$45
• Single tooth extraction	\$123	\$80	\$43
Major Services:			
• Crown (Porcelain fused to noble metal)	\$881	\$586	\$295
• Molar Root Canal	\$899	\$685	\$214
Orthodontics:	Receive up to a 20 percent discount when you visit an orthodontist from the HumanaDental PPO Network and ask for the discount.		

**Examples only.** These are the average costs the patient will pay per procedure with an in-network provider and are based on averages across Jacksonville, Cincinnati, Chicago, Dallas and Phoenix. Actual costs and savings may vary by provider, geographic area and service received. Keep in mind, there are limits and exclusions to the discounts available under this program. For example, general anesthesia, implants and/or cosmetic dentistry are not discounted services. Please refer to your contract for more information on the limitations and exclusions that may apply.

Please contact your agent for a list of providers or with any questions. You can also call 1-855-246-6100, visit Humana.com, or write us at P.O. Box 769729, Roswell, GA 30076. Under this plan, you'll pay for services, but you'll receive a discount from our providers. Actual costs and savings may vary by provider type, geographic area and service received. The plan does not make payments directly to the providers of the discount services. Please refer to your contract for more information on the limitations and exclusions that may apply. All services offered are not insurance and may be discontinued at any time.



# Hearing Care

Humana cares about you and your hearing. We're doing our part to make hearing care more comfortable, more effective and more affordable, whichever is most convenient for you.

## Benefits of HearUSA

- HearUSA operates the only accredited hearing care network with over 2,500 providers nationwide.
- Humana-negotiated discounts provide:
  - The latest, all-digital hearing aids from a variety of manufacturers
  - Prices range from \$995 - \$2,500 per hearing aid (up to a 40 percent savings)\*
  - Free two-year supply of batteries (up to 96 cells), with purchase of a new hearing aid
  - Comprehensive three-year warranty, including loss and damage\*\*
  - In-office service at no charge for the life of the hearing aids
  - 60-day money-back guarantee
  - No-interest financing may be available
  - 20 percent discount on accessories & assisted listening devices is also available

### Important to know:

- › Choice of four major manufacturers
- › Financing available: no interest for 12 or 18 months
- › 30-day money-back guarantee
- › Your appointment must be scheduled with HearUSA to get the discount. Members must call 1-800-442-8231.

\* The above prices are fixed to the patient and do not vary for a different size or model of hearing aids with the class (Basic, Medallion or Ultra). For example, within the Medallion class, the Medallion is priced the same for a Completely in the Canal (CIC) model, as opposed to any larger size such as a Behind the Ear (BTE) hearing instrument. The full Program, available to all Members, has a broader range of instruments and pricing available at similar discounts; instruments and pricing are updated periodically to include advancements in technology.

In the event HearUSA advertises a lower hearing aid price Humana member will receive lowest price. Savings vary based on device selected. Final savings will be determined at time of purchase.

\*\* Loss and damage claims limited to one per hearing aid and a deductible applies

### Type of hearing aid:

### Savings examples:

Hearing Aid:	Average Cost	HearUSA Price
• Premium	\$4,200	\$2,500
• Advanced	\$2,800	\$1,995
• Mid-level	\$1,943	\$1,600
• Value	\$1,575	\$1,300
• Basic	\$1,269	\$995

Members must call TruHearing at **877-379-4530** to schedule an appointment with the nearest TruHearing Provider, and to get the following discounts and services.

## Benefits of TruHearing

- The TruHearing MemberPlus Program preferred prices\* and services are as follows:
- The regular \$108 Membership Fee is waived for all Humana enrollees.
- The **MemberPlus** Program benefits and pricing are:
  - **\$695 for one Basic** (100% digital, 4-6 channels, 2-3 memories) (reduced from \$995)
  - **\$895 for one Medallion** (100% digital, 6-9 channels, 2-3 memories, voice processing, feedback detection, noise reduction, blue tooth compatible) (Reduced from \$1,495)
  - **\$1,095 for one Gold** (100% digital, 12-16 channels, 3-5 memories, feedback detection 6 compression areas, advanced noise reduction, speech preservation, blue tooth compatible etc.) (Reduced from \$1,995)
  - **\$1,395 for one Ultra** (100% digital, 16+ channels, auto environment with 5 memories, premium noise reduction, speech preservation, blue tooth compatible, etc.) (Reduced from \$1,995)

### Important to know:

Similar savings on over 100 **MemberPlus** Program hearing aids, in more than 420 styles, and these services:

- › \$300 - \$1,100 per aid savings on all TruHearing MemberPlus Program aids
- › Fitting, programming and three adjustment visits included with each hearing aid purchase
- › Batteries (48 cells per aid) included with each hearing aid purchase
- › 45 day trial period and money back guarantee on the purchase of hearing aids
- › Manufacturer's 3 year warranty
- › Manufacturer's 3 year coverage for a one-time loss or damage (replacement fee paid to manufacturer)
- › Unlimited warranty and follow-up service visits at no more than \$35 per visit; and no more than \$65 per visit for broader services, such as reprogramming, in-office repairs, etc.

Cochlear Batteries available for purchase for \$0.50 per battery plus \$7.00 S&H.

\* The above prices are fixed to the patient and do not vary for a different size or model of hearing aids within the class (Basic, Medallion, or Ultra). For example, within the Medallion class, the Medallion is priced the same for a completely in the Canal (CIC) model, as opposed to any larger size such as a Behind the Ear (BTE) hearing instrument. The full Program, available to all Members, has a broader range of instruments and pricing available at similar discounts; instruments and pricing are updated periodically to include advancements in technology.

As technology changes throughout the year with new enhancements, at times there are potential adjustments in pricing to reflect that occurrence.

In the event Vendor advertises a lower hearing aid price Humana Members will receive the price of this Agreement or the Vendor advertised price, whichever is lowest.

# Vision Care

Through the EyeMed network, enjoy unlimited vision care services at a discount including exams, frames, lenses and contact lenses. The EyeMed network encourages prevention, early diagnosis, and treatment – helping you and your eligible family members achieve good vision and healthier lifestyles.

## Benefits

- You save 40% off, except when prohibited by the manufacturer
- You save 15% off the retail price of conventional contact lenses; discount applied to materials only (excludes disposable).
- 15% off retail prices or 5% off promotional price for LASIK or PRK services at the US Laser Network.

### ! Important to know:

- › Use as often as needed – there's unlimited use for obtaining exams, frames, lenses, and contact lenses.
- › Access to one of the largest networks in the United States: 35,000 national vision care providers at 20,000 locations including optometrists, ophthalmologists, opticians, and optical retailers such as LensCrafters®, Pearle Vision®, Sears Optical®, Target Optical®, and JC Penney Optical®.
- › Plan participant will receive a 20% discount on items purchased at participating providers that are not specifically covered by this discount design\*

## Exams

- Routine eye exam
- Contact lens exam

## Your discount

\$5 off  
\$10 off

## Standard plastic lenses

- Single vision
- Bifocal
- Trifocal

## Pay just

\$50  
\$70  
\$105

## Lens options

- UV coating
- Tint (solid and gradient)
- Standard scratch-resistant
- Standard polycarbonate
- Standard progressive\*\* (add-on to bifocal)
- Standard anti-reflective coating
- Other add-ons and services

\$15  
\$15  
\$15  
\$40  
\$65  
\$45  
20% discount

## THIS IS NOT INSURANCE.

These discount programs are not part of your dental insurance product. Discounts are only available at participating providers. Service providers are solely responsible for the provision of products and services. Humana and its affiliates are not liable for product defects, provider negligence, or other errors in the delivery of discount products or services. Retail prices may vary by location. For Texas members: To file a complaint, call the Texas Department of Licensing and Regulation toll free (in Texas) at 800-803-9202 or Relay Texas-TDD at 800-735-2989.

\* The 20 percent discount may not be combined with any other discounts or promotional offers, and the discount does not apply to EyeMed provider's professional services, or contact lenses.

\*\*The cost for Premium Progressive lenses equals the Basic Progressive lens retail price plus a 20 percent discount on the balance over this price.

## Limitations and exclusions for EyeMed:

- Orthoptic or vision training, subnormal vision aids, and any associated supplemental testing
- Medical and/or surgical treatment of the eye, eyes, or supporting structures
- Corrective eyewear required by an employer as a condition of employment, and safety eyewear unless specifically covered under plan
- Services provided as a result of any worker's compensation law
- Discount is not available on frames when the manufacturer prohibits a discount

## Prescriptions

As a no-cost added value to your dental discount plan, you have access to savings on prescriptions for you and your family members with the Humana Prescription Savings program. The program provides discounts on both brand name and generic prescriptions and features:

### Benefits

- Average savings of 37% with savings on select products as high as 80%\*.
- Average savings of 64 percent for the top 10 prescriptions filled under this program\*
- Use the card for any brand-name or generic prescription your family may pay for out of pocket
- Unlimited use, no claim forms, no paperwork to complete

### ! Important to know:

- › Use the card for any prescriptions your health coverage doesn't cover.
- › If you don't have health coverage, use the card for any prescriptions your family pays for out of your pocket.
- › Enrolled in Medicare Part D? Use for prescriptions excluded by your Medicare Part D plan.
- › Access to our robust network of over 62,000 pharmacies located throughout the United States including mass merchants, retailers, grocers and independent pharmacies, such as Walgreens, CVS, Target, and many independently owned.

### DISCOUNT ONLY – NOT INSURANCE

Discounts are available exclusively through participating pharmacies. The range of the discounts will vary depending on the type of provider and services rendered. This program does not make payments directly to providers. Members are required to pay for all healthcare services. You may cancel your registration at any time or file a complaint by contacting Customer Care. This program is administered by Medical Security Card Company, LLC (MSC) of Tucson, AZ.

\*Based on Humana's national program savings data.

## Alternative Medicine

Get special discounts on popular complementary and alternative medicine (CAM) services through Healthways WholeHealth Networks, Inc.

### Benefits

- You save up to 30% on chiropractic, acupuncture and massage therapy services
- Focus on prevention, maintaining an optimal state of health and wellness, treating chronic illness, and complementing Western therapies in rehabilitation from illness.

### ! Important to know:

- › This program delivers immediate discounts without the hassle of complicated forms.
- › You can visit providers as often as you like. Services provided by Healthways WholeHealth Networks also may be covered by your health insurance. We strongly encourage you to use your health insurance benefits whenever possible.

### THIS IS NOT INSURANCE.

Services provided by Healthways WholeHealth Networks also may be covered by your health insurance. This program is not considered insurance. You are responsible for paying the Healthways WholeHealth providers at the reduced rate for services you receive from them through this program. Humana does not credential providers who participate in the discount program. This program is subject to change at any time and not available where prohibited by law.

## How your plan works

To access your dental discount as well as your vision, hearing, alternative medicine care and prescription savings:

- Current customers can find a provider by going to [HumanaOneMembers.com](https://www.humanaonemembers.com). If you're not currently a customer, visit [Humana.com](https://www.humana.com).
- When you make an appointment, confirm that you can use your HumanaOne Dental Savings Plus plan discount.
- At your appointment or participating pharmacy, show your ID card.
- Your savings are applied directly to your purchase. You're responsible for paying any balance.
- You'll receive a refund of any payments made, if you cancel within the first 30 days.

## Questions?

**Current customers:** Call **1-800-542-1146** from 8 a.m. – 6 p.m. Monday – Friday, or go to **[HumanaOneMembers.com](https://www.humanaonemembers.com)**.

**Not yet a customer?** Call **1-877-222-5076** from 8 a.m. – 8 p.m. local time, Monday – Friday or go to **[Humana.com](https://www.humana.com)**. If you use a TTY, please call 711.

### **THIS DENTAL DISCOUNT PLAN IS NOT INSURANCE.**

Services outlined within this piece are not insurance and are subject to geographical availability and may be discontinued at any time. Are you a Humana Medicare member? If so, existing Humana Medicare Advantage customers are not eligible for this plan. Many of the discounts available through this Dental Savings Plus plan may already be included in your Humana Medicare plan. Be sure to check.

Administered by HumanaDental Insurance Company

HD DentDisc-Contract.001

